How to upgrade the handset of W52P

1. Download the FW and update tool from the below links:

<u>ftp://commsplus:6br6pcyl@ftp.yealink.com/W52P/26.30.0.24.rom</u> (the handset firmware)

<u>ftp://commsplus:6br6pcyl@ftp.yealink.com/W52P/W52p-FlashPack.zip</u> (the handset update tool)

- 2. Connect the handset to your pc via MINI USB line (you should need a MINI USB line which is global standard). Can't find the handset usb port? It's in the rear cover beside battery.
- 3. Unzip and open the handset update tool W52p-Flasher.exe,
- the tool is supported by the 32 and 64 bit OS, select the one what you want, while X86 is for 32 bit OS and X64 is for 64 bit OS.

| 👃 System Type Se | lect 📉 |
|------------------|--------------|
| You Sys | tem Type is: |
| | 32bit |
| X86 | X64 |
| | |

5. In my side, 32bit OS for example. Choose the handset rom path and "handset device", then

| 🛔 Dect Han | dset Flasher[4.7.0.1+Mar 13 2013,16:30:35] fo | r 15x-Han 🔳 🗖 🔀 |
|------------|---|-------------------------|
| ROM: | *. rom | Browse |
| Device: | HS13(02-27-c0-01-0f) Scan Device | |
| Upgra | de 2. select Handset | 0/0 1.select rom |
| Stop | Driver Installing 3. upgrade | |

click update.

The tool will know the handset identification code (02-27-c0-01-0f) automatically, normally, it's begin at 0227cxxxx, if not, it may take mistake. The HS13 indicate COM port, you can find it through device manager.

| 马·设备管理器 | - | |
|---|---|--|
| 文件 (2) 操作 (4) 查看 (Y) 帮助 (H) | | |
| | | |
| ● ● YLD139 ● ● IDE ATA/ATAPI 控制器 ● ● 磁盘驱动器 ● ● 磁盘 ● ● 磁盘 ● ● 磁晶 ● ● 低目 ● ● ● 低目 ● ● ● 低目 ● ● ● 低目 ● ● ● ● ● 低目 ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● | | |

6. The upgrading process

| 🛔 Dect Ha | ndset | Flasher[4.7.0.1+Mar 13 2013,16:30:35] for | 🛛 🖅 🐨 🐨 🐨 🐨 |
|-----------|-------|---|----------------------|
| ROM: | attin | gs\Administrator\桌面\2.手柄软件\26.30.0.3.rom | Browse |
| Device: | HS13(| 02-27-c0-01-0f) Scan Device | |
| Upgra | ade | | 50% |
| Sto | φ | DFLASH_Erase(0x00000000 -> 0x00400000) upgrading | 12% (528384/4194304) |

7. The upgrade complete.

| ом: | etting | s\Administrator | ron Brov | Browse | | |
|---------|--------|-----------------|------------|-------------|--------------|----|
| evice: | HS13(|)2-27-c0-01-0f) | v (| Scan Device | | |
| Upgr | ade | | | | 100% | |
| 2050720 | | | | | 100% (512/51 | 2) |

Please feel free to contact support@yealink.com if any doubt.